STIHL GB Warranty Information

Warranty periods by product, together with the explanatory information published by Andreas Stihl Ltd.

STIHL warranty periods by product

PRODUCT	DOMESTIC	PROFESSIONAL
AI Line	2 years	N/A
AS System *	2 years	N/A
AK System **	2 years	N/A
AP System **	2 years	2 years
Petrol machines **	2 years	1 year
Hand tools, forestry products & accessories	2 years	1 year
Personal protective equipment	1 year	1 year
Pressure washers (mains powered 230 V corded only)	3 years	2 years

Grounds care warranty periods

PRODUCT	DOMESTIC	PROFESSIONAL
iMOW® robotic lawn mowers ***	5 years	5 years
AK System lawn mowers and scarifier ***	5 years	3 months
AP System lawn mowers ***	5 years	2 years
2 / 4 / 5 / 6 Series petrol lawn mowers *** (excluding RM 655 RS and RM 4 RTP)	5 years	3 months
Ride-on lawn mowers ***	5 years	3 months
7 Series petrol lawn mowers ***	5 years	1 year
RM 655 RS petrol lawn mower ***	5 years	1 year
RM 4 RTP petrol mulching mower ***	5 years	1 year
Tillers	2 years	3 months
Garden shredders	2 years	3 months
Mono-handlebar / deck	10 years	3 months
Mono-handlebar 7 Series	10 years	5 years

* The GTA 40 pruner, PKA 30 pump head, SGA 30 sprayer and WSA 40 water tank can be used professionally and have a 1 year professional warranty for the tool, battery and charger when purchased together, alongside the standard 2 years domestic warranty.

** Handheld products only. For petrol, AK and AP System lawn mowers, see the grounds care table.

*** Subject to product registration and annual servicing.

Warranty periods apply when the product is used for its designed purpose. Top-handle chainsaws are specified for professional arborists or operators who can prove competence through certification from an approved educational body.

Warranty periods may be extended or shortened due to promotional campaigns. Correspondence detailing changes will be released before the promotion becomes active.

Additional warranty information

STIHL connected professional warranty extension

Professional warranty can be extended by 1 year when selected professional petrol tools and AP System battery tools are purchased with a STIHL Smart Connector or Smart Connector 2 A. The extension must be registered at the point of sale by the STIHL Approved Dealer.

MotoMix® fuel domestic warranty extension

Domestic warranty can be extended from 2 to 3 years for selected machines when purchased with 5 litres of MotoMix®. The extension must be registered at the point of sale by the STIHL Approved Dealer.

Spare parts

Spare parts are covered by a 1 year warranty.

VIKING to STIHL transition

From 1 January 2019, all VIKING grounds care products were re-branded as STIHL. Warranty enquiries relating to the VIKING range should refer to the STIHL grounds care product section.

Security updates

The iMOW® will receive security updates for at least 24 months after purchase. ADVANCE ProCOM will receive security updates for at least 36 months after purchase.

Source: https://www.stihl.co.uk/en/legal-info/warranty-information
Captured: 5 November 2026